



## HELPING TO MAKE RICHLANDS HEALTHIER

At Clinch Valley Medical Center, our goal is to deliver the best healthcare available in the Southwest Virginia area as we seek to make our community healthier. With the help of dedicated physicians, employees, volunteers and board members, along with your continued support and encouragement, we continue to move forward.

Clinch Valley Medical Center had many facility-wide quality improvements such as success in core measure compliance, improvements in critical result reporting and risk reduction strategies, security upgrades and compliance with National Patient Safety Guidelines.

Delivering quality healthcare is a big part of the contribution we make. But there are many other ways a hospital can make a positive impact on the community it serves. Here are a few of the other ways we are making a difference.

### **Over \$1.11 million in capital improvements**

In 2008, we completed a major hospital-wide interior renovations project that included carpet removal and tile replacement throughout the facility. Furthermore, all patient rooms were renovated as well as our nurse's stations. In addition to the patient floors, other departments such as Laboratory, Emergency Room, Radiology, Respiratory Therapy, ICU and Physician Lounge also received upgrades.

Last year, the Surgical Services Department received new lighting in all operating rooms as well as new anesthesia monitors and a Laparoscope. In order to protect our most fragile patients, Clinch Valley Medical Center purchased an Infant Protection System for our OB Department.

### **Contributing to our local tax base**

Last year, Clinch Valley Medical Center paid more than \$590,000 in taxes that have helped to support our town, county and state. This included sales taxes as well as property taxes. These dollars help to support local schools, development of roads, recruitment of business and industry, and other needed services.

### **Helping those in need**

Clinch Valley Medical Center provided nearly \$110.6 million in uncompensated care last year, which included amounts not covered by government-sponsored programs such as Medicare and Medicaid. This amount includes \$9.7 million for charity care and bad debts, incurred as we cared for many people without sufficient resources.

### **Adding new physicians**

During the past year, Clinch Valley Medical Center has added four new physicians to our highly respected medical staff, including specialists in Pulmonology, Ophthalmology, Pediatric Dentistry and Internal Medicine. We also began a Hospitalist Program in January 2008 and currently have six physicians on staff.

### **One of our community's major employers**

With a payroll of over \$27 million and more than 500 employees, Clinch Valley Medical Center is one of the largest employers in the region. We thank you for choosing Clinch Valley Medical Center for your healthcare needs. With your support, together we can make an even greater hospital and a healthier community.



**David Darden, CEO**  
*Clinch Valley Medical Center*





# Clinch Valley Medical Center

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\*2009 Board

## COMMUNITY BENEFIT REPORT

<b>Charity care and bad debt</b> .....	\$9,713,000
<b>Government-sponsored health care</b> .....	\$100,880,000
Includes unpaid cost of Medicare and Medicaid	
<b>Community benefit programs</b> .....	\$762,886
Financial contributions.....	\$114,369
Health professionals education.....	\$69,883
Community health services .....	\$122,061
Physician recruitment.....	\$456,573
<b>Taxes paid</b> .....	\$590,913
Property and other taxes.....	\$436,000
Local sales taxes.....	\$98,232
State sales taxes.....	\$56,681

**2008 TOTAL** ..... **\$111,946,799**

In addition, the hospital's payroll of more than \$27 million and capital investments of over \$1.11 million last year contributed significantly to the community's economic success.

## SPONSORSHIPS AND DONATIONS

Clinch Valley Medical Center and our employees are pleased to have been able to support the following activities and organizations during the past year.

- American Heart Association
- American Lung Association
- Buchanan County Public Schools
- Clinch River Kiwanis
- Edward Via Virginia College of Osteopathic Medicine
- Good Samaritan Food Pantry
- Historic Crab Orchard Museum
- Honaker Redbud Festival
- Lebanon Little League
- Preferred Hospice, Inc.
- Reddy Tri-State Health Clinic
- Relay for Life Cancer Walk
- Richlands Area Chamber of Commerce
- Richlands Athletic League
- Richlands Citizens of the Arts
- Richlands Football Club
- Richlands High School Band
- Richlands High School Project Graduation
- Richlands Police Department
- Richlands Teen Center
- Russell County Public Schools
- Southwest Virginia Community College
- Southwest Virginia Perinatal Council
- Tazewell County Fair Association
- Tazewell County Public Schools
- 29th Judicial District
- Venture Crew 911
- Virginia Tech Athletic Fund

"Government-sponsored health care" includes governmental and private payor contractual adjustments or reductions. "Physician recruitment costs" include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. "Capital investments" include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates, and routine facility upkeep and maintenance.