



HELPING TO MAKE PALESTINE HEALTHIER

At Palestine Regional Medical Center and Palestine Regional Rehabilitation Hospital, our commitment is to care for the communities we serve with compassion and respect. Because we are in the business of helping others, we will strive to always serve our customers with integrity and sincerity. Working with our physicians, dedicated nurses and healthcare professionals, we will continue to grow.

Delivery of quality healthcare is a big part of the contribution we make. But, there are many other ways our hospital makes a positive impact on our communities.

Over \$2.9 million in capital improvements

In 2008, we invested almost \$3 million in our facilities. This investment included the purchase of a state-of-the-art digital mammography unit as well as a new 64-slice CT Scanner. In addition, our capital investments included technology replacement, information technology additions/updates, and routine facility upkeep and maintenance. In the coming months we will complete several renovation projects and continue to add new technologies and services.

Contributing to our local tax base

Last year, Palestine Regional Medical Center paid more than \$1.4 million in taxes that helped to support our city, county and state. These dollars help to support local schools, development of roads, recruitment of business and industry, and other needed services.

Helping those in need

Palestine Regional Medical Center provided over \$90.3 million in uncompensated care last year, which included the amounts

not covered by government-sponsored programs such as Medicare and Medicaid. This amount includes over \$19.1 million for charity care and bad debts, incurred as we cared for many people without sufficient resources. Our support of those in need continues to be an important mission of our hospital.

Adding new physicians

During the past year, several new physicians have joined the medical staff of Palestine Regional Medical Center including specialists James Wilder, M.D. (radiation oncology) and Matthew Isom, M.D. (obstetrics and gynecology). In addition, Carrie Cooper, M.D. and Cesar Uy, M.D. initiated our "hospitalist" program in July and Cardiovascular Consultants of Tyler opened an office in Palestine. We will continue to expand our medical staff to meet the needs of the communities we serve.

One of our community's major employers

With an annual payroll of \$22.4 million and 475 employees, Palestine Regional Medical Center is one of the largest employers in our area.

We're proud to be an integral part of this great community and to play our role in helping Palestine prosper. We thank you for choosing our hospital for your healthcare needs. With your support, together we can make an even greater hospital and a healthier community.



Tim Flusche, CEO
*Palestine Regional
Medical Center*



MEDICAL CENTER & REHABILITATION HOSPITAL





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COMMUNITY BENEFIT REPORT

Charity care and bad debt	\$19,105,000
Government-sponsored health care	\$71,289,000
Medicare, Medicaid contractuals	
Community benefit programs	\$569,788
Financial contributions.....	\$38,444
Health professionals education.....	\$29,104
Community health services	\$6,927
Physician recruitment.....	\$495,313
Taxes paid	\$1,419,000
Property and other taxes.....	\$744,000
Sales taxes.....	\$675,000

2008 TOTAL **\$92,382,788**

In addition, the hospital's payroll of \$22.4 million and capital investments of over \$2.9 million last year contributed significantly to the community's economic success.

SPONSORSHIPS AND DONATIONS

Palestine Regional Medical Center and our employees are pleased to have been able to support the following activities and organizations during the past year.

- American Cancer Society – Relay for Life
- American Heart Association
- Anderson County Concert Association
- Anderson County District Attorney Office
- Anderson County Literary Programs
- Boy Scouts of East Texas
- Champions For Children
- Children's Miracle Network
- Crisis Center of Anderson & Cherokee Counties
- Museum for East Texas Culture
- Palestine Area Chamber of Commerce
- Palestine Evening Lions Club
- Palestine Junior Service League
- Palestine Kiwanis Club
- Palestine Rotary Club
- Palestine YMCA
- Texas Area Fund Foundation
- United Way

"Government-sponsored health care" includes governmental and private payor contractual adjustments or reductions. "Physician recruitment costs" include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits and contract labor costs. "Capital investments" include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates, and routine facility upkeep and maintenance.